



eSIM Profile Activation Codes Quick Start Guide

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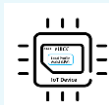
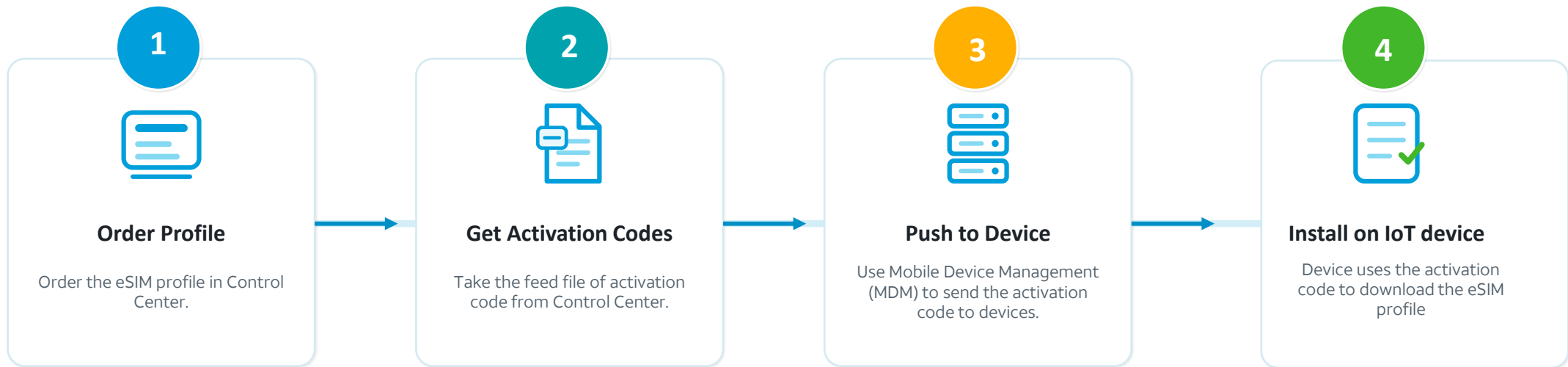
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1. eSIM Activation Code Overview

This process enables customers to order eSIM profiles Activation Code, distribute activation Codes to IoT devices, and securely install AT&T eSIM profiles on the IoT Devices

AT&T Control Center is a Connectivity Management Platform that is used to order activation, Mobile Device Management (MDM) delivers them to devices, and download eSIM profile on the IoT device.



End device must have internet connectivity

2. Ordering eSIM in Control Center

Login to AT&T Control Center using the link below

<https://simcontrolcenter.wireless.att.com>

AT&T Control Center

FTC Required Disclosures and Acknowledgement

After the Pricing Schedule Term, Service will continue month-to-month or at the billing period described in your IoT Pricing Schedule at the prices, terms, and conditions then in effect. Your existing Services and Services that you order under the IoT Pricing Schedule auto-renew until terminated and will be charged at the rates and any discounts set forth in the Pricing Schedule. To avoid further service charges, Services can be cancelled within your AT&T Control Center Portal.

You also may provide such notice by contacting your AT&T account manager.

Your continued use of Services indicates your agreement to the above.

User Name

Password

[Forgot password?](#)

[Log in with SSO](#)

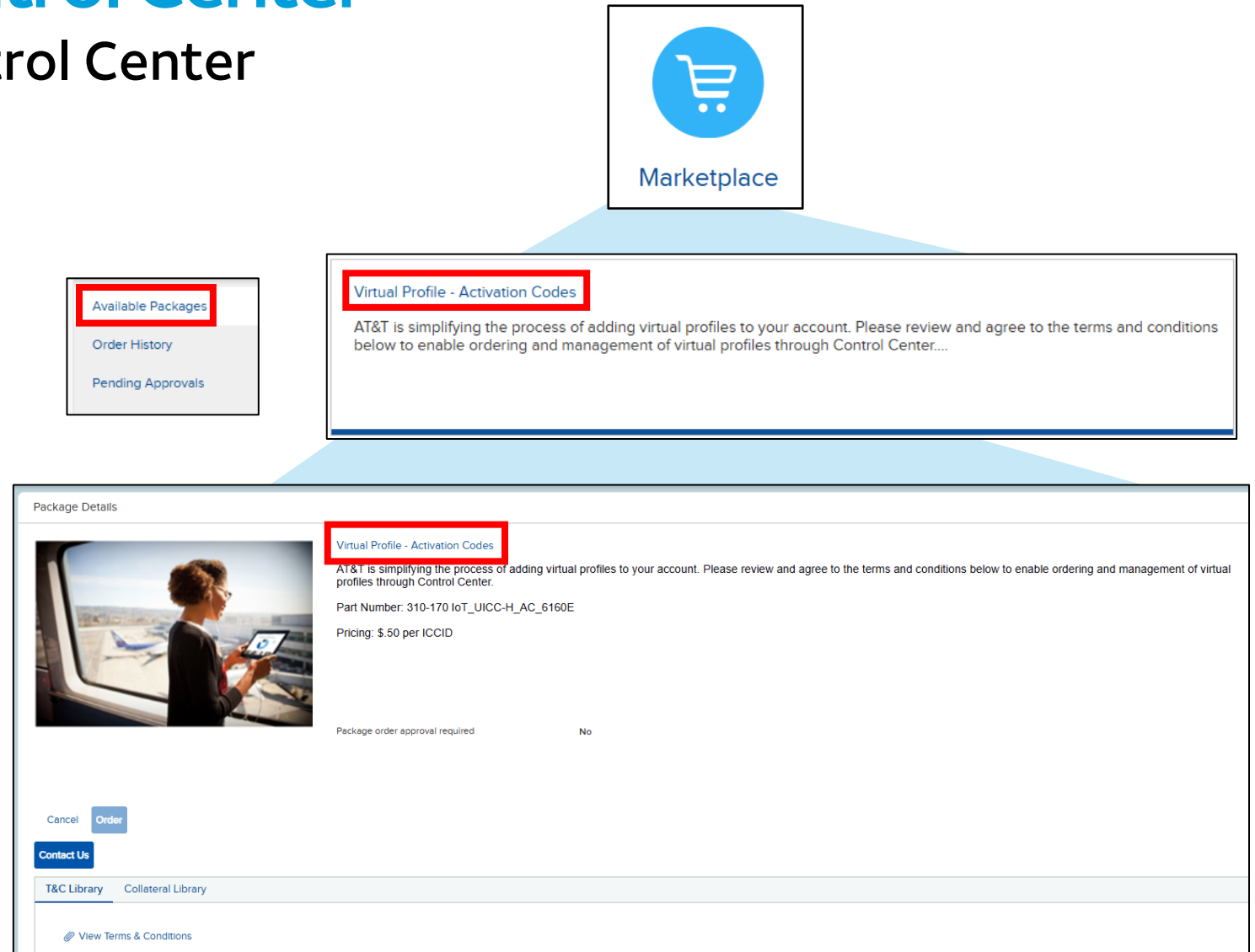
2. Ordering eSIM in Control Center

Enable Pairing Profiles in Control Center

In the Marketplace tab, go to **Available Packages** and select **Virtual Profile Activation Codes**.

Review the package details, then accept the Terms and Conditions. After accepting, return to the package screen and click **Order**.

Allow 2–3 business days for the Virtual Profile offer to be enabled on your account. Once available, you can begin ordering Virtual Profiles.



2. Ordering eSIM in Control Center

1 Order Initiation

From the Orders tab
select **Actions & Create New**

From the New SIM Order
pop-up window select **eSIM**
as the SIM Type

The screenshot displays the Jasper Control Center interface. The top navigation bar includes tabs for Devices, Billing, Orders, Admin, Automation, Security, Analytics, and Marketplace. The 'Orders' tab is active. Below the navigation bar, there is a 'SIM Orders' section with a 'Price List Management' link. A table lists orders with columns for Order ID, Batch ID, Status, EOD Order ID, Order Number, SIM Type, and Date Requested. An 'Actions' menu is open over the table, showing options: 'Create New', 'Cancel', and 'Export'. A 'New SIM Order' pop-up window is overlaid on the right. It contains fields for Account Information (Account Name, Account ID), Order Information (SIM Type dropdown), Requester Information (Full Legal Company Name, Attention, Contact Person Name, Contact Person Phone Number, Contact Person E-Mail Address, Purchase Order Number), Equipment Quantity (Add Equipment, Delete), and Communication Plan & Rate Plan (Communication Plan, Rate Plan). The 'SIM Type' dropdown is set to 'Standard', and the 'eSIM' option is highlighted. The 'Ok', 'Clear', and 'Cancel' buttons are at the bottom right of the pop-up.

Note: eSIM and Standard SIM types cannot be combined on the same order.

2. Ordering eSIM in Control Center

2 Order Submission

In the **New SIM Order** window, enter the required requester information.

Click **Add Equipment**

Select the correct **eSIM Profile SKU** from the dropdown and quantity to add to the order.

Click **OK** to add the SKU and complete the order submission.

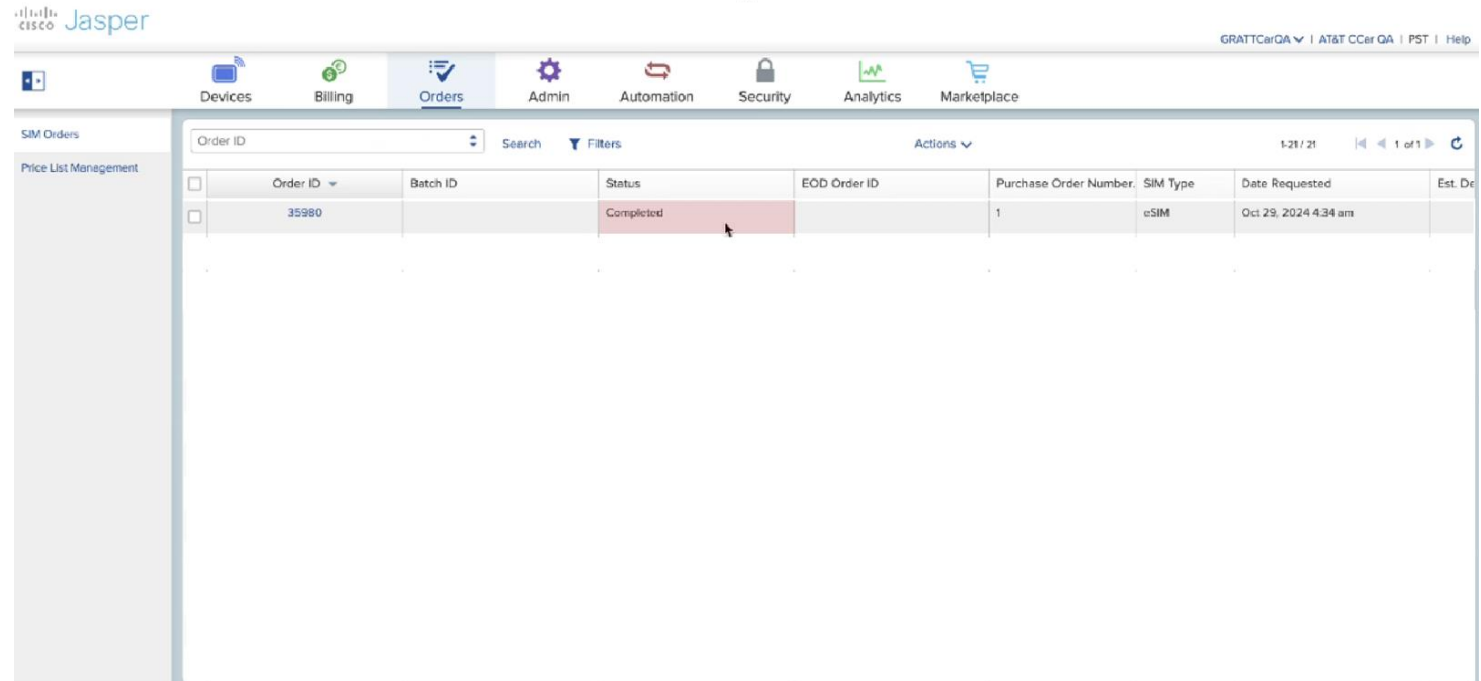
AT&T Control Center eSIM profile AC SKUs

AT&T Control Center POD	AC SKU
Pod 1 - IoT 310-170	6160E
Pod 19 SP2 - IoT Enterprise 310-030	6156E
Pod 19 SP1 - Firstnet 313-100	6162E

2. Ordering eSIM in Control Center

3 Order Status

After placing your order, you can review its status in the Orders tab.



The screenshot shows the Jasper Control Center interface. The top navigation bar includes tabs for Devices, Billing, Orders (selected), Admin, Automation, Security, Analytics, and Marketplace. The main content area displays the 'SIM Orders' section with a table of order status. The table has columns for Order ID, Batch ID, Status, EOD Order ID, Purchase Order Number, SIM Type, Date Requested, and Est. Del. A single row is visible with Order ID 35980, Status Completed, and Date Requested Oct 29, 2024 4:34 am.

Order ID	Batch ID	Status	EOD Order ID	Purchase Order Number	SIM Type	Date Requested	Est. Del
35980		Completed		1	eSIM	Oct 29, 2024 4:34 am	

Note: The Completed status means order has processed, your virtual profiles are available in your account, and you can now move on to the pairing step.

2. Ordering eSIM in Control Center

4 Locate Activation Code

In the **Orders** tab, select the **Order ID** for your completed eSIM order.

Then, in the **Order Details** page, click the **Assigned ICCIDs**.

The screenshot displays the Cisco Jasper Control Center interface. The top navigation bar includes tabs for Devices, Billing, Orders (selected), Admin, Automation, Security, Analytics, and Marketplace. The main content area shows the 'SIM Orders' section with a table of orders. The first row is highlighted, showing an Order ID of 35980, which is selected with a mouse cursor. Below this, the 'Order Details' page is shown, featuring a 'Details' section with order information and an 'Assigned ICCIDs' link highlighted with a mouse cursor.

Order Information

Field	Value
Order ID	35980
Order Status	Completed
Purchase Order Number	1
SIM Type	eSIM
Date Requested	Oct 29, 2024 3:34 am
Customer	ATTMobPOD1Acct1

Order Line Items

Order Line Item	Product	SKU	Solution ID	Quantity	Processed Quantity	Unit Price	Total
1	ESIM OPN PairingL	6161E	SLN-1	5	5	\$3.00	\$15.00

Communication Plan & Rate Plan

Field	Value
Communication Plan	
Rate Plan	

Assigned ICCIDs

Notes

Test Notes

3. Obtaining Activation Code

5 Download Activation Codes

Locate the ICCIDs associated with your eSIM Profile order in the Devices.

From the Actions menu, select Export.

The screenshot shows the AT&T Cisco Powered portal interface. The 'Devices' tab is selected, and the 'Actions' menu is open, showing the 'Export' option. Below the screenshot is a table showing the exported data.

Date Added	ICCID	SIM Status	EID	Workflow Type	IMSI	SKU	Solution ID	SM-DP+ ID	Activation Code
05/12/2025 05:39 PM EDT	8901170	Released		ACTIVATION_CODE	31017	6160E	VPAC.22/.32		1\$CUST-0
05/12/2025 05:39 PM EDT	8901170	Released		ACTIVATION_CODE	31017	6160E	VPAC.22/.32		1\$CUST-0
05/12/2025 05:39 PM EDT	8901170	Released		ACTIVATION_CODE	31017	6160E	VPAC.22/.32		1\$CUST-0
05/12/2025 05:39 PM EDT	8901170	Released		ACTIVATION_CODE	31017	6160E	VPAC.22/.32		1\$CUST-0
05/12/2025 05:39 PM EDT	8901170	Released		ACTIVATION_CODE	31017	6160E	VPAC.22/.32		1\$CUST-0

4. Downloading eSIM Profile

The three ways to download eSIM profiles.

1. Use a digital QR code as shown in 4.1.
2. Use an MDM as shown in 4.2.
3. Enter the code manually into the device.

4.1. Downloading eSIM Profile (QR)

Install eSIM profile using digital QR Code.

REQUIREMENTS

Internet connectivity

- Device with a camera

1



Order & Download

Order the eSIM Activation Codes in AT&T Control Center and download digital QRC

AT&T Control Center

2



Scan with device

Open the device eSIM setup and scan the QR code.

QR-capable device

3



Download & install

Follow the on-screen instructions to install the eSIM profile on the IoT device.

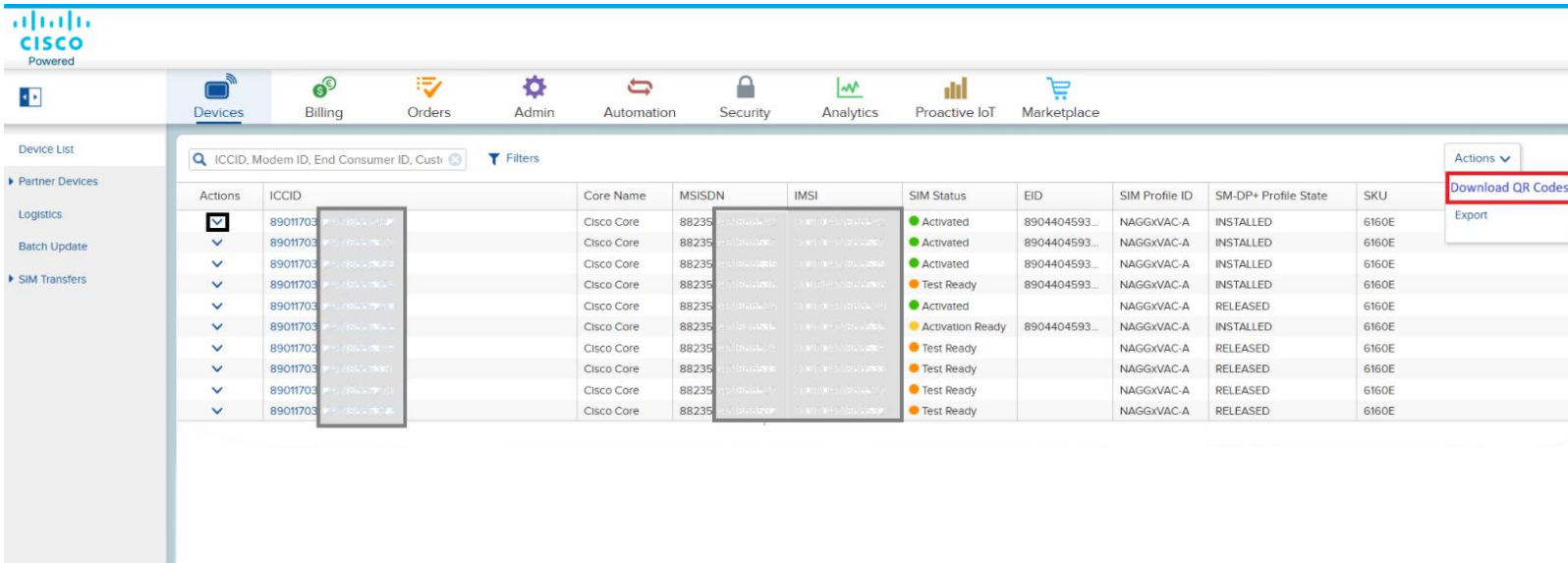
eSIM Profile → eUICC

4.1. Downloading eSIM Profile (QR)

Download Digital QRC for Activation Codes

Locate the ICCIDs associated with your eSIM Profile order in the Devices.

From the Actions menu, select Download QR Code.



4.2. Downloading eSIM Profile (MDM)

Download profile using Mobile Device Management (MDM)

Use MDM to send Activation Codes to devices

Step 1: Upload Activation Code CSV. Import Activation Codes into the MDM platform.

Step 2: Assign Activation Codes. Assign codes to target devices or device groups.

Step 3: Deploy eSIM Configuration. Push the eSIM configuration to IoT devices.

Step 4: Device Downloads and Installs eSIM Profile. Device uses the assigned Activation Code to download the eSIM profile.



Prerequisites

- Device must be connected to the internet



Note:

- Mobile device management (MDM) is a platform that can remotely manage and provision enterprise devices.
- Terminology varies by MDM, but the action initiates a new eSIM profile download.

4.2 Customer Management Portal settings examples:

Microsoft Intune:

Tenant Administration → Import CSV → eSIM Profiles → Upload Activation Codes → Assign Profile to Device Group → Sync Devices → Device Downloads eSIM

VMware Workspace ONE:

Devices → Telecom Management → eSIM Profiles → Import Activation Code CSV → Assign to Smart Group → Publish Profile → Device Downloads eSIM

SOTI MobiControl:

Profiles → eSIM Configuration → Import Activation Code CSV → Assign Policy → Deploy to Devices → eSIM Download Initiated

Cisco IoT Control Center / Custom Portal:

Devices → Bulk Operations → Upload Activation Code CSV → Select Target Devices → Submit Request → Device Downloads eSIM

Custom Enterprise Portal (BSS/OSS):

Devices → Bulk Provisioning → Upload Activation Code CSV → Assign Codes → Deploy Configuration → Device Downloads eSIM

5. Canceling Service for eSIM Profiles

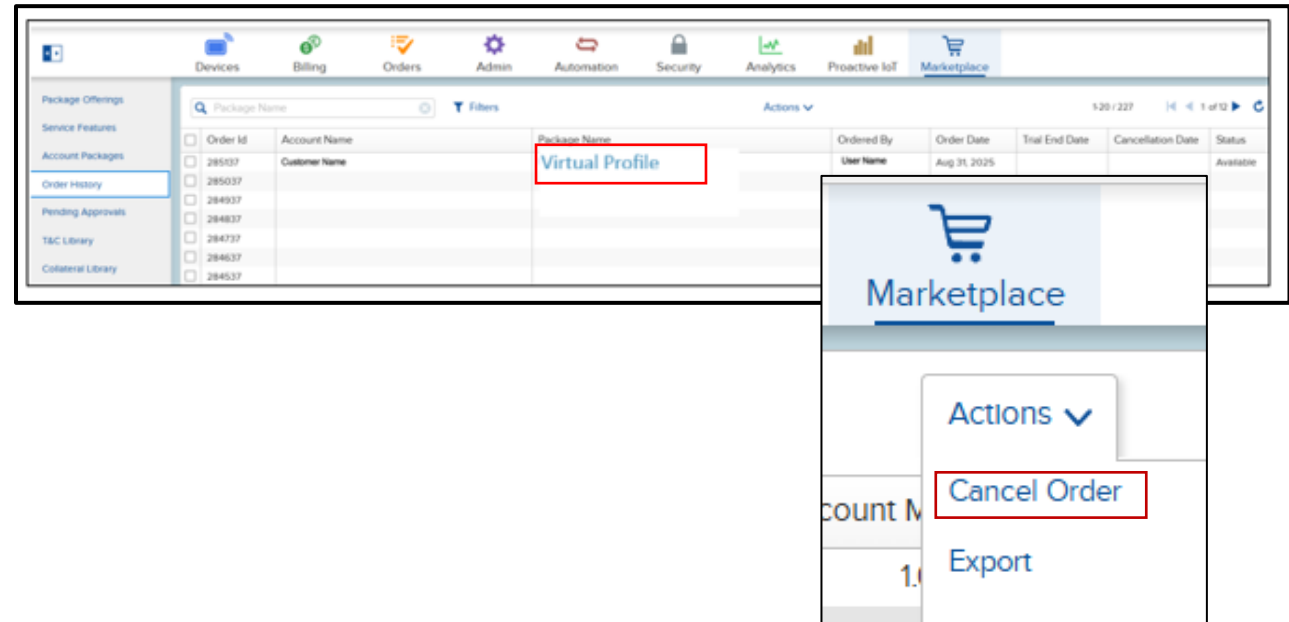
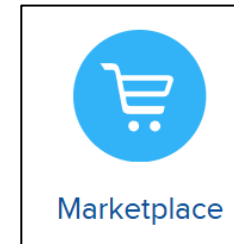
On the AT&T Control Center Home screen, select the **Marketplace** tile. From the left panel, select **Order History**.

Locate the package you want to cancel and confirm the **Package Name**.

From the Actions menu, select **Cancel Order**.

Allow up to 24 hours for the Virtual Profile option to be removed from the account.

Note: Only users with administrative access can cancel an ACC Marketplace package.





Glossary

eSIM Profile - A downloadable operator profile (subscription) that can be installed on an eUICC without physically replacing the SIM.

Embedded Universal Integrated Circuit Card (eUICC) - A secure element (which may be implemented as a removable card, a soldered component, or integrated into the device chipset) capable of securely storing multiple operator profiles and supporting remote profile.

eUICC Identifier (EID) - unique serialized identifier of a physical eUICC.

Profile - operator-specific data linked to a connectivity subscription, which includes the IMSI, the operator's credentials and potentially SIM-based applications, either from the operator or third parties.

SM-DP+ (Subscription Manager – Data Preparation Plus) - the entity within a Subscription Management solution which secures the MNO's profile data and delivers that profile to an eUICC through a secured channel.

Application Programming Interface (API) - A defined software interface that allows one system to request functions or data from another system (for example, submitting an eSIM download or enable request).

IoT Devices Connected devices that exchange data over a cellular network. Common examples include smart meters, asset trackers, connected vehicles, routers, gateways, industrial sensors, EV chargers, POS terminals, security cameras, and vending machines.

MDM: Mobile device management platform that can remotely manage and provision enterprise devices.

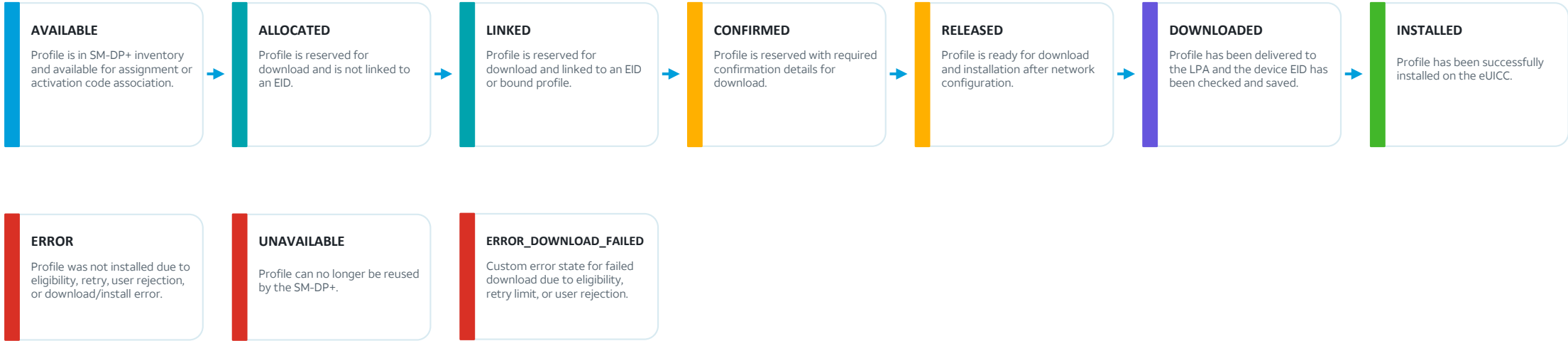
5G NSA (Non-Standalone): 5G network that uses the existing 4G LTE core network.

5G SA (Standalone): 5G network that uses a dedicated 5G core network

SM-DP+ Profile States

All states from the SM-DP

Core lifecycle



Control Center status note

SIM Status stays Test Ready until the portal sees usage records a few hours later. This is expected behavior.

